

Dear John,

Just a short note to thank you for a well-run and well-attended event this evening which was enjoyable and worthwhile.

I have just three concerns:

1. I felt that there was a lot lost in translation as the various rapporteurs gave their version of what was said and agreed at their “tables”.
2. W. Edwards Deming was always obsessed (rightly) with ad hoc changes that de facto destabilised stable systems and were only “tampering” moves – so, whilst there were many good ideas present tonight any implementation of changes needs to be managed inclusively and the results need to be monitored to ensure that potential benefits become real and achieved.
3. Scotland as a late comer could be a role model parliament – but we will only get one tilt at that “windmill”.

All the Best,

Jim

Jim Mather CA